

LOCAL CODE OF CONDUCT COMPLAINTS PROCESS

Changes to the complaints procedure

From 8 May 2008 the responsibility for considering complaints that a member may have breached the Code of Conduct is moving to the standards committees of local authorities.

What this means to you

After 8 May 2008 if you want to complain about the conduct of a member of Breckland Council or a member of one of the parish or town councils in the Breckland district, you must submit your complaint in writing by any of the following methods:

Post: The Standards Committee
 c/o Standards Officer
 Breckland Council
 Elizabeth House
 Walpole Loke Dereham Norfolk NR19 1EE

E-mail: standards@breckland.gov.uk

Website: www.breckland.gov.uk and following the link to the complaints form

A complaints form is available from the Standards Officer at the above address, telephone 01362 656870.

The standards committee can only deal with complaints about the behaviour of a member. It will not deal with complaints about things that are not covered by the members' Code of Conduct. If you make a complaint to the standards committee it must specify why you think a member has not followed the Code of Conduct.